PACKARD MOTOR CAR COMPANY

DETROIT MICHIGAN

August 30, 1929

To

PACKARD DISTRIBUTERS AND DEALERS

Subject

MR. JACK HARRISON

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REFER TO THIS LETTER BY NUMBER

Gentlemen:

Effective September 1, Mr. Jack Harrison will be Field Service Supervisor. His position will be much the same, in respect to service, as that of the Supervisor of Districts in respect to sales.

The Factory Service Men in the field will be directed and supervised by Mr. Harrison. He will also continue to conduct Zone Meetings at the larger points, and will keep in close touch with actual service conditions in each district as well as with developments at the Factory.

We hope by this move to keep the Field more closely posted on mechanical developments, give greater assistance to your service men, develop all possible sources of service profit, and, in fact, do much more than in the past to increase service efficiency and owner satisfaction.

Yours very truly,

PACKARD MOTOR CAR COMPANY

JFP PA (b) 2200

Dealers' G.L. No. 243

General Service Manager