

ACCESSORIES

BULLETIN NO. D-60

PACKARD MOTOR CAR COMPANY
OF NEW YORK

July 13, 1938

Lee J. Eastman, President
Executives
Division & Dist. Mgrs.
Accessory & Serv. Mgrs.

All Dealers:
All Branches:

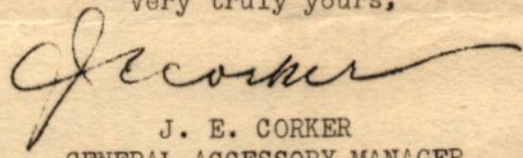
You will agree, I am sure, that we have been most reasonable in making prompt and no charge replacements on all electric clocks that presumably were defective.

In making these replacements we took into consideration that clocks would not be returned unless it was impossible for you to make slight repairs locally.

This does not seem to be the case as out of 65 clocks returned last month 31 of them could have been adjusted by you locally in a few minutes' time. Ten clocks out of this 31 operated perfectly after slight adjustments, the others required new fuses, tightened connections, etc. The April first Packard Service Letter gave full information regarding the minor repair needed to put clocks in good running order. We suggest that your men go over it again.

Under the circumstances, won't you please have someone check over clocks before returning them. Handling the matter this way will result in a mutual saving.

Very truly yours,



J. E. CORKER
GENERAL ACCESSORY MANAGER

JEC:dmw

