

ackard SERVICE TECHNICAL



VO/

52T-11 February 13, 1952

To: ZONES

Subject: UPPER SUPPORT ARM INNER BRACKET BOLTS

24TH AND 25TH SERIES

Please refer to Service Technical Bulletin 52T-9, Dealer 7, dated February 6, 1952, which supersedes and cancels Service Technical Bulletin 51T-50, Dealer 44, dated December 27, 1951.

It is requested that the operation of torque tightening the upper support arm inner bracket bolts be included as part of the new car retail delivery. In other words, every new car delivered to an owner must have these bolts torque tightened. Please advise the Dealers in your Zone to torque tighten these bolts on every new car retail delivery inspection.

The Factory will honor an R.F.A. for torque tightening the upper support arm inner bracket bolts on cars where this service is required during the warranty period. Use operation 1-68, "Upper Support Arm Inner Bracket Bolts - Torque Tighten," both sides - .2 hour. The R.F.A. will be processed in the regular procedure and no return of material is necessary, on this particular operation only.

This procedure is set up as outlined above for the purpose of keeping strict control of this expense. Zones will be expected to watch this program very carefully, to make certain that the work for which the Factory is requested to pay, has been actually performed by the Dealer.

Very truly yours,

J. A. Carr, Manager

JParts and Service Department

JAC: pam