



SERVICE LETTER

SOUTH BEND 27, INDIANA

SUBJECT ALTERNATING CURRENT GENERATING SYSTEMS

NUMBER SP-4

DATE February 25, 1958

Alternating current generating systems, which are optional at extra cost on 1958 Studebaker Model G-Y1 Taxicab, Police Marshall models, and on trucks, are supplied by The Leece-Neville Company, 1374 East 51st Street, Cleveland 3, Ohio.

All service and all replacement parts on this equipment should be obtained through authorized service stations of The Leece-Neville Company. A Directory showing the names and locations of approximately 1300 service stations is in the process of preparation, and will be mailed to you in the near future.

If prior to the receipt of the directory you have parts, service, or warranty questions and are unable to determine the name of the Leece-Neville service station in your area, please contact your Zone Service Manager.

Whenever the equipment is inoperative because of what you feel is an original defect, you should take it to the nearest authorized Leece-Neville service station and request repairs on a no-charge basis. The equipment will be examined by the service station and, if found to be actually defective, and within the warranty period of 90 days from the date of delivery to the original purchaser, it will be placed in proper operating condition at no charge for either labor or material.

The term "labor", as used above, refers only to actual bench labor on the equipment itself and does not cover labor involved in removing or replacing the units themselves. Labor claims for removing and reinstalling the units of the alternating current generator system will be accepted by the Studebaker-Packard Corporation. Such labor charges should be listed on a B865 Dealer Claim for Credit and submitted to the Claims Processing Section, General Service Department, South Bend, Indiana. The claim form must be accompanied by a no-charge invoice from the Leece-Neville service station, showing the work performed on a warranty basis.

Your Zone Service Manager will be pleased to assist you upon your request in the event you encounter problems which are not resolved to your satisfaction by the local Leece-Neville service station.

ROY B. BENDER
General Service Manager

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