REFER TO THIS LETTER BY NUMBER

## PACKARD MOTOR CAR COMPANY

## DETROIT MICHIGAN

January 16, 1929

TO BE NOTED AND INITIALED BY		
at the second		
Visit III		-
	-	-

To

PACKARD DISTRIBUTERS AND DEALERS

Subject

REPLACEMENT OF DAMAGED BODY DOORS

Gentlemen:

Many body doors and door panels are returned to the factory as samples and orders sent us for new doors or panels to replace them, whereas these old doors complete should be returned to us with a disposition: "Repair if possible and return, otherwise furnish new door."

Our experts on body work can repair old doors built to a certain body in all cases with the exception of a very few so that they cannot be told from new and will make a more satisfactory job than by furnishing a new door or panel which has not been built to the respective body. Do not remove panels or reveals but return the door as complete as possible and as removed from the vehicle.

Body doors that are damaged and which you cannot repair locally, should be returned to the factory, regardless of their condition, with instructions to "repair if possible and return, otherwise furnish new door" and leave this entirely up to our decision and we assure you that you will receive very satisfactory service on body doors.

Very truly yours,

PACKARD MOTOR CAR COMPANY

B. R. Horsley

Manager Service Stores

B. R. Honley

BRH HN (j) 2000 Dealers' T.L. No. 51