

PACKARD MOTOR CAR COMPANY

DETROIT, MICHIGAN

February 16, 1934

TO BE NOTED AND INITIALED BY

To

PACKARD DISTRIBUTERS AND DEALERS

Subject

PACKARD WARRANTY AND OWNER'S SERVICE POLICY LABOR ALLOWANCE

Gentlemen:

With each new car shipped from the factory you will receive a U. S. Postal Card, known as Registration of Vehicle Delivery Card. When a car is sold and delivered to a customer this self-addressed card is to be made out immediately and mailed to the factory. The retail delivery date shown on these cards will then become the date from which all claims will be handled. No labor claims will be allowed on any vehicles unless the retail delivery date has been registered at the factory through the return of these cards.

The accompanying pages cover thoroughly the routine to be followed when requesting labor allowance from the factory for Packard Owner's Service Policy labor as announced in Trade Letters T-2556 and T-2644.

We call your attention to the attached sheet on which is printed the PACKARD WARRANTY, and revised wording covering OWNER'S RESPONSIBILITY, and SERVICE TO PACKARD OWNERS. We suggest that all forms on which you have printed the OWNER'S RESPONSIBILITY and SERVICE TO PACKARD OWNERS be checked with this latest wording and changed accordingly.

Yours very truly,

PACKARD MOTOR CAR COMPANY

BRH:LM
3(b-x) 1135
Enclosures (3)
Dealers'TL-133

J. F. Page
J. F. Page
General Service Manager