

PACKARD MOTOR CAR COMPANY  
DETROIT, MICHIGAN

February 23, 1921  
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TO PACKARD DISTRIBUTERS

To be noted and checked by	

SUBJECT

ATWATER KENT GUARANTEE

Please note the following extract from the service warranty of the Atwater Kent Manufacturing Company:

WARRANTY

We warrant each new piece of apparatus manufactured by us to be free from defect in material and workmanship under normal use and service. This warranty shall not apply to any apparatus which has been subjected to misuse, neglect or accident, nor shall it apply to any apparatus which has been repaired or altered outside of our factory, so as, in our judgment, to affect its stability or reliability.

This warranty is in lieu of all other warranties expressed or implied, and we do not authorize any representative or person to assume for us any other liability in connection with our equipment.

OBLIGATIONS UNDER THE ABOVE WARRANTY

Our obligations under this warranty are limited to the furnishing, at our factory, of any part of said equipment, which shall, within ninety days after delivery of the car to the original purchaser, and provided the car has not been run more than three thousand miles, be returned to us, transportation charges prepaid, and which examination shall disclose, in our judgment, to have been defective.

Labor charges incurred in the removal, disassembling, reassembling or reinstallation of this equipment will not be allowed. The only exceptions to this shall be when special arrangements have been made in advance or the factory has definitely requested or authorized the change.

If an Atwater Kent repair station is available, any repairs or any adjustments within the guarantee period should be taken up with such station. A complete list of these repair stations was mailed to you in a circular letter dated November 8, 1920. If no repair station is convenient, you may refer to the Atwater Kent Manufacturing Company, Philadelphia, Pa.

You will note that the above warranty does not cover any labor charges in the replacement of defective material. In the replacement of defective material, there are three courses which can be pursued:

- 1—The complete unit may be turned over to the local service station and a replacement unit obtained in exchange. In this case you will pay no labor expense, but will absorb transportation charges on both units between Atwater Kent and the local station.
- 2—You can turn over the defective unit to the service station for repairs. The parts will be furnished without charge, but you will absorb the labor expense. In this case there will be no charge for transportation between the service station and the factory.
- 3—You can obtain a replacement unit direct from the Atwater Kent Manufacturing Company and return the old unit to them for possible credit. In this case also there will be no labor charge, but you will pay transportation expense.

Yours very truly,

PACKARD MOTOR CAR COMPANY.

*H. N. Davock*

H. N. DAVOCK,  
Mgr. Technical Service Department.

Any references herein, to future business, are made subject to the continuance of the existing agreement between the Manufacturer and the Distributor