REFER TO THIS LETTER BY NUMBER
TO BE NOTED AND INITIALED BY

## PACKARD MOTOR CAR COMPANY

## DETROIT MICHIGAN

October 29, 1929.

To: Packard Distributers

Subject: RADIATOR REPAIRS

This letter supersedes and cancels trade letter No. T-1875.

All radiator core and anchorage assemblies returned to the Factory for repairs must be identified with Returned Goods Claim tags (Form D-14) labelled plainly the class of work desired as indicated below:

## (1) Clean, repair and return

Until further notice, a flat charge of Three Dollars and Fifty Cents (\$3.50) will be made for this service. If our inspection discloses a condition that cannot be remedied without disassembling, a "credit less re-coring" will be allowed, provided it meets the requirements listed under the next heading.

## (2) Credit less re-coring

Radiator assemblies (McCord type only) that cannot be cleaned and repaired and on which none of the detail parts are missing, broken or damaged, will be credited at the prevailing net price less a standard charge as listed below and placed in our Service Stock.

One single exception is to be noted on this popular radiator exchange plan and that is Pc. No. 135197. We continued to allow the credit agreed upon on this in spite of the fact that it has been out of production over three years and has, since, been superseded by Pc. No. 141513. Your records, no doubt, are so marked.

Kindly alter your stock records on Pc. No. 135197 to show this part as again active and add a notation that it can be used on 226, 233, 326 and 333 models wherever the upper inside corners of the radiator shell are shaped like the one pictured on Page 142 of the Six Parts list. The later type shells have no projections at these corners.

Until our stock on Pc. No. 135197 is reduced to a reasonable limit, we will "re-core and return" this type of radiator. In the meantime, you can assist us greatly in liquidating our supply of these units and hasten the reinstatement of this radiator to the "credit less re-coring" basis.

The problem of establishing service prices to your dealers and owners is being left in your hands. Please consult this chart when making up claim tags.

Pc. No.	Name					Model	Re-coring Charge
*135197	Radiator	Core	and	Anchorage	Asb.	226-233-326-333	\$16.00
141513	"	"	"	"	"	326-333-426-433	16.00
145882	"	"	66	"	"	526-533	16.00
124171	"	"	"	"	"	136-133-236-233	16.50
141472	"	66	"	"	66	236-243-336-343	16.50
145884	"	"	66	"	"	443	16.50
158854	"	"	"	"	"	626-633	16.50
159711	"	"	"	"	"	640	17.00
159309	"	"	66	"	"	645	17.00
170087	"	"	46	"	"	726-733	17.00
170243	"	"	66	66	44	740	17.00
175716	"	"	66	"	"	745 (Custom)	17.00
175287	"	"	"	"	"	745	17.00

\*See paragraphs 5, 6 and 7.

Yours very truly,

PACKARD MOTOR CAR COMPANY.

BRH-LH (e) 2800

B. R. Horsley, Manager Service Stores.